### Terms & Conditions – Jet2holidays Clear the Clouds

These prize draws are promoted by Jet2holidays Limited (registered number: 04472486) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2holidays," "we" or "us"). By entering a prize draw, you are deemed to accept these terms:

- 1. The prize draws open at 10:00 on Monday 13<sup>th</sup> October 2025 and will close at 00:59 on Sunday 19<sup>th</sup> October 2025 (the '**Prize Draw Period**').
- 2. There will be 1 Grand Prize draw made up of 1 x Indulgent Escapes prize (the 'Grand Prize draw'),
- 3. There will also be 7 Instant Win Holiday prizes, made up of 3x Jet2holidays, 3x Jet2CityBreaks and 1x Jet2Villas prizes (the 'Instant Win Holiday prizes'), and 100 x £100, 100 x £150 and 100 x £200 Jet2holidays vouchers (the 'Instant Win Vouchers') The Instant Win Holiday prizes and Instant Win Vouchers (the 'Instant Win prizes') will be released and won at random throughout the 7-day Prize Draw Period.
- 4. Entrants to a prize draw must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays, Jet2.com Limited ("Jet2.com"), Jet2 plc or any companies within the same group or any organisation professionally involved with the Prize Draws (or in each case, their close relatives) are not eligible to enter. Entrants can enter each prize draw as many times as they like provided they have entries available to them (please see further details below). An entrant may only win one holiday prize throughout the Prize Draw Period.

#### How to enter:

- 5. To enter the prize draws you must download the Jet2 app, then use your email address to register on the "Clear the Clouds" screen, found on the app home page or on the offers page. After registering, select the prize draw you would like to enter.
- 6. Each entrant will be given 6 coins per day. To enter a prize draw once you will need to use one coin. Coins will be refreshed at midnight throughout the Prize Draw Period to bring the total back up to 6 coins if any coins had been used the day before.
- 7. The entrant must use a coin to interact with the animation sequence by swiping as many clouds and tapping as many pickups as possible before the timer counts up to 30. The animation sequence will start after a 3 second countdown. Clouds will appear at the top of the screen, and once they are swiped away pickups may appear behind them. There are the following pickup items which can be tapped to result in the following:
  - a. Tap once to earn the number of entries shown. These will then be collected and used to enter the Grand Prize draw
  - b. Sun icon: Tap once to collect There is only one sun icon per sequence, this will unlock the opportunity to win an Instant Win Voucher, an Instant Win Holiday Prize, Bonus entries (50,100, 200 or 500) or bonus coins (1 or 5) at the end of the sequence.
- 8. Once the timer runs out the sequence will end.
- 9. At random times on each day, Jet2holidays will run Double Points events. During the Double Points events, when an entrant taps on the pickup item to earn the number of entries shown, the entrant will accumulate twice the number of entries. These will be collected and used to enter the Grand Prize draw. There may also be opportunities to earn additional coins throughout the Prize Draw Period by interacting with posts on the Jet2holidays social media pages. Instructions on how to earn additional coins will be written into the comments section of each relevant post on the Jet2holidays Facebook, X & Instagram social media pages.
- 10. Each entrant will receive a unique share code found within the app interface. This can be shared with other entrants to gain additional coins. 3 additional coins will be added to an entrant's account who shares a code if it is redeemed by another entrant. An entrant redeeming a code shared by another entrant will receive 1 coin upon the redemption of the share code.
- 11. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it outside the Prize Draw Period where entries are illegible, incomplete or corrupted.
- 12. Jet2holidays shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

# Choosing a Winner:

### **Grand Prize draw**

- 12. There will be 1 lucky winner of the Grand Prize draw. The winner of the Grand Prize draw will win:
  - a) a 7-night Indulgent Escapes holiday for 2 adults (aged 18 or above at time of travel) in a deluxe room with garden view on a half-board basis at the 5\* Tivoli La Caleta Tenerife Resort in Tenerife,

- Canaries. This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Tenerife (South) airport (TFS) and allows for the duration of the prize advertised.
- b) This prize also includes private transfers to and from the overseas airport and the hotel, a 25kg hold-baggage allowance per person on each flight and a complimentary drink per person per flight, and priority lane security pass at your outbound UK departure airport.
- c) This prize must be booked by 9<sup>th</sup> November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
  - 04/11/2025 17/12/2025
  - 05/01/2026 09/02/2026
  - 23/02/2026 25/03/2026
- 13. Each entrant of the Grand Prize draw will have their total number of entries won throughout the Prize Draw Period added to the Grand Prize draw pot and of those entries, the winner of the Grand Prize draw will be randomly selected through a computer-generated process.
- 14. The winner of the Grand Prize raw will be notified via phone call or using the other contact details provided to us within 7 days after the closing time for the prize draws. We will try our best to contact the winners during the specified time. If a winner cannot be contacted or is not available or has not claimed their prize by the date specified or forfeits their prize, we reserve the right to select another winner from the valid/correct entries that were received. The winner of each prize draw will be required to confirm acceptance of their prize within 7 days of being notified. Winners must have a valid email address to claim their prize.
- 15. If winners accept the prize via phone call, we will ask for permission to publish a video or audio clip of them receiving the win on our social channels. If winners do not answer the call, we will send the holiday prize winners an email asking for further details about them to publicise the win. If we do not receive a response, for transparency, we will generally publish the first name and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.
- 16. An entrant may only win one holiday prize throughout the Prize Draw Period. For clarity, this means that if an entrant wins an Instant Win Holiday prize, they will not be eligible to win the Grand Prize draw.

# **Instant Win prizes:**

- 17. There will be 7 lucky winners of the Instant Win Holiday prizes. There will also be Instant Win Vouchers (100 x £100, 100 x £150, and 100 x £200 Jet2holidays voucher prizes) available to be won.
- 18. To be eligible to win an Instant Win prize, you must collect the "sun" in the animation sequence and click to reveal your prize in the results sequence.
- 19. Instant Win prizes are dropped into the system via a computer-generated process at random times throughout the Prize Draw Period and will be assigned to the first eligible entrant.
- 20. The Instant Win Voucher prizes will be emailed to the winner as a unique code in an email sent to the email address they registered with automatically by the system within 30 minutes of completing the results sequence. The winners of the Instant Win Holiday prizes will receive an email from our prize-winners team with details on how to book the prize.
- 21. An entrant may only win one holiday prize throughout the Prize Draw Period. For clarity, this means that if an entrant wins an Instant Win Holiday prize, they will not be eligible to win the Grand Prize draw.

<u>Instant Win Holiday prizes:</u> There are 7 instant win holiday prizes to be won: The winner of the first Instant Win Holiday prize will win:

- a. A 7-night Jet2holidays holiday for up to 2 adults (aged 18 or above at time of travel) and 2 children (up to age 12 on the date of return) in a double sea view room on a half-board basis at the 4\* Gloria Palace San Agustin Thalasso & Hotel in Gran Canaria, Canaries.
- b. This prize includes return flights for up to 2 adults and 2 children from any UK Airport from which Jet2.com flies to Gran Canaria (Las Palmas) airport (LPA) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
- c. This prize must be booked by 9th November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
- 04/11/2025 17/12/2025
- 05/01/2026 09/02/2026
- 23/02/2026 25/03/2026

The winner of the second Instant Win Holiday prize will win:

- a) A 7-night Jet2holidays holiday for two adults (ages 18 or above at time of travel) and 2 children (up to age 12 on the date of return) in a city junior suite on a half-board basis at the 4\* plus Next at Savoy Signature in Maderia, Portugal.
  - d) This prize includes return flights for up to 2 adults and 2 children from any UK Airport from which Jet2.com flies to Madeira (Funchal) airport (FNC) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
  - e) This prize must be booked by 9th November 2025 must be completed between one of the following bands subject to availability (including all return travel):
- 09/11/2025 17/12/2025
- 05/01/2026 09/02/2026
- 23/02/2026 25/03/2026
- 20/04/2026 21/05/2026
- 01/06/2026 17/07/2026
- 27/07/2026 10/08/2026
- 01/09/2026 22/10/2026
- 1. The winner of the third Instant Win Holiday prizewill win:
  - a) a 7-night Jet2holidays holiday for two adults (over the age of 18 on the date of departure) in a junior suite on an all-inclusive basis at the 4\* Flamingo Beach Resort in Costa Blanca (Benidorm), Spain.
  - b) This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Alicante airport (ALC) and allows for the duration of the prize advertised, transfers to and from the overseas airport and the hotel AND 1 free item of checked baggage of up to 22kg per person.
  - c) This prize must be booked by 9<sup>th</sup> November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
  - 04/11/2025 17/12/2025
  - 05/01/2026 09/02/2026
  - 23/02/2026 25/03/2026
  - 20/04/2026 30/04/2026
- 2. The winner of the fourth Instant Win Holiday prize will win:
  - a) a 3-night Jet2CityBreaks holiday for two adults (aged 18 or above at time of travel) in a double or twin room on bed & breakfast basis at the 4\* Perla Hotel Prague in Prague, Czech Republic.
  - b) This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Prague airport (PRG) and allows for the duration of the prize advertised AND 1 free item of checked baggage of up to 22kg per person.
  - c) This prize does <u>not include</u> overseas transfers.
  - d) This prize must be booked by 9th November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
  - 09/11/2025 17/12/2025
  - 05/01/2026 09/02/2026
  - 23/02/2026 25/03/2026
  - 20/04/2026 30/04/2026
- 3. The winner of the fifth Instant Win Holiday prize will win:
  - a 3-night Jet2CityBreaks holiday for two adults (aged 18 or above at time of travel) in a standard double or twin room on a bed & breakfast basis at the 4\* plus Continental Hotel Budapest in Budapest, Hungary.
  - b) This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Budapest airport (BUD) and allows for the duration of the prize advertised AND 1 free item of checked baggage of up to 22kg per person.
  - c) This prize does <u>not</u> include overseas transfers.
  - d) This prize must be booked by 9th November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
  - 09/11/2025 17/12/2025
  - 05/01/2026 09/02/2026

- 23/02/2026 25/03/2026
- 20/04/2026 21/05/2026
- 02/06/2026 17/07/2026
- 28/07/2026 03/08/2026
- 4. The winner of the sixth Instant Win Holiday prize will win:
  - a) a 3-night Jet2CityBreaks holiday for two adults (aged 18 or above at time of travel) in a superior room on a bed & breakfast basis at the 4\* Radisson Blu 1919 in Reykjavik in Iceland.
  - b) This prize includes return flights for up to 2 people from any UK Airport from which Jet2.com flies to Reykjavik (Keflavik) airport (KEF) and allows for the duration of the prize advertised AND 1 free item of checked baggage of up to 22kg per person.
  - c) This prize does <u>not include</u> overseas transfers.
  - d) This prize must be booked by 9th November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
    - 20/04/2026 30/04/2026
- 5. The winner of the seventh Instant Win Holiday prize will win:
  - a) a 7-night Jet2Villas holiday for up to 7 people (at least one of which must be aged 18 or above at time of travel) on a self-catering basis in Pomos Seashore Villa in Pomos, Cyprus.
  - b) This prize includes return flights for up to 7 people from any UK Airport from which Jet2.com flies to Paphos airport (PFO) and allows for the duration of the prize advertised.
  - c) This prize also includes car hire. Please note that each driver of the hire car must be aged between 25-70 years old with a valid UK driving licence. The make, model and group of the car shall be selected at Jet2holidays' discretion.
  - d) This prize must be booked by 9th November 2025 and must be completed between one of the following bands subject to availability (including all return travel):
    - 11/03/2026 25/03/2026
    - 20/04/2026 21/05/2026
    - 01/06/2026 17/07/2026
    - 27/07/2026 03/08/2026
    - 01/09/2026 22/10/2026

Instant Win Vouchers: There will also be 300 voucher prizes available, as follows:

- a. 100 x £200 vouchers
- b. 100 x £150 vouchers
- c. 100 x £100 vouchers
- 13. The voucher must be added at the time of booking.
- 14. The voucher is only valid on new Jet2holidays booked between 00:01 13 October 2025 and 23:59 02 November 2025. If the voucher is not redeemed by the applicable date, it will be deemed forfeited.
- 15. The voucher is valid on all holidays with departure between 14 October 2025 and 31 October 2026.
- 16. The voucher is applied to the full balance of the holiday, not the deposit amount payable.
- 17. Applicable to new bookings only.
- 18. Only one voucher per booking. Please note, this is a unique voucher code which may only be used once.
- 19. Minimum 1 Adult per booking.
- 20. Customer must be aged 18 years or over to place a booking.
- 21. Voucher only available when booked online at <a href="www.jet2holidays.com">www.jet2holidays.com</a>, through the <a href="Jet2holidays">Jet2holidays</a> contact centre and through your travel agent.
- 22. Where applicable, the voucher can be used in conjunction with any money off discount which is automatically applied to bookings on <a href="www.jet2holidays.com">www.jet2holidays.com</a> and the Jet2holidays app (subject to the terms of that promotion). For clarity, other than this, the voucher cannot be used in conjunction with any other discount or offer.
- 23. Offer excludes group bookings.
- 24. If flight dates or passenger names are changed by the customer following the original booking, the voucher will no longer apply and the full balance shall be payable.
- 25. Prices shown on our websites and in our advertising are subject to change without prior notice and are only guaranteed when your booking is confirmed.

- 26. Please note that Jet2.com flight schedules are not guaranteed.
- 27. Jet2holidays reserves the right to amend or remove this voucher at any time prior to customer booking.
- 28. If any holiday booked by the winner with the voucher is cancelled for any reason and where that cancellation would entitle the customer to a refund in line with Jet2holidays' terms and conditions, such a refund would be in the form of the payment method in which the holiday was paid for (which may be a combination of a voucher and cash).
- 29. Where the holiday is booked using the voucher, transfers to and from the airport in the UK are not included. Travel insurance is not included. Winners are advised to take out their own insurance.
- 30. Where the holiday booked using the voucher is equivalent or lower than the value of the voucher it shall be subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at http://www.jet2holidays.com/terms-and-conditions and http://www.jet2.com/terms respectively. Such holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. Where the holiday booked using the voucher exceeds the value of the voucher it shall be subject to the Terms and Conditions. In the event of any conflict between the Terms and Conditions and these terms and conditions, these terms and conditions will take precedence.
- 31. All other terms and conditions as per the Jet2holidays website apply (see <a href="https://www.jet2holidays.com/terms-and-conditions">https://www.jet2holidays.com/terms-and-conditions</a>).

#### The Grand Prize draw and the Instant Win Holiday Prizes are also subject to the following terms:

- 22. Transfers to and from the airport in the UK are not included. No optional flight/board/transfer/accommodation supplements are included in the prize. Travel insurance is not included. Winners are advised to take out their own insurance.
- 23. If a prize is not booked by the applicable date, it will be deemed forfeited and Jet2holidays reserves the right to award a prize to another randomly selected entry.
- 24. The prize is subject to these terms and conditions and the Jet2holidays' and Jet2.com's terms and conditions (together the "Terms and Conditions") which can be found at http://www.jet2holidays.com/terms-and-conditions and http://www.jet2.com/terms respectively. The holiday shall not constitute a 'package' under the Package Travel and Linked Travel Arrangements Regulations 2018 (the "Regulations") and the Regulations shall not apply, nor shall the applicable provisions of the Terms and Conditions which relate to the Regulations. In the event of any conflict between the Terms and Conditions, and these prize draw terms and conditions, these prize draw terms and conditions will take precedence.
- 25. Prize flights are limited on the flights operated by Jet2.com and may be unavailable even if there is general availability on a particular flight.
- 26. Jet2holidays reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with alternative dates/property/destinations/transfers/ at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
- 27. Jet2holidays reserves the right to amend or cancel the flights or holiday for any reason without prior notice. Please note that flight schedules are not guaranteed.
- 28. <u>All passengers must have a valid passport to travel and must meet all relevant visa and/or other entry requirements including heath or medical requirements or similar.</u>
- 29. The prize and each element of the prize is non-transferable and may not be exchanged for cash. The prize may only be taken by the prize draw winner along with any accompanying passenger(s) notified to Jet2holidays in the relevant booking, subject to the maximum number of passengers specified within the prize details. Flights must be taken by all passengers at the same time from the same airport. Once you have made your booking, you cannot make any amendments.
- 30. The prize duration may not be extended and no element of the prize may be changed by the winner.

  Additional passengers outside the maximum amount permitted in the prize details may not be booked onto the prize booking.
- 31. All passengers must have a valid passport to travel, and must meet all relevant visa and/or other entry requirements including any medical/health screening requirements or similar.

- 32. Entrants' details will be used to administer the prize draws. Details will be used in accordance with the Jet2holidays privacy policy (see https://www.jet2holidays.com/privacy-policyhttp://www.jet2.com/privacy).
- 33. When entering a Prize Draw entrants will be invited to opt in to receiving marketing from Jet2holidays. If entrants choose to opt in, their details will be retained by Jet2holidays for the purposes of marketing (which may include activities such as passing on information about deals, offers and promotion codes from Jet2holidays).
- 34. Jet2holidays may in its absolute discretion change these terms and conditions or extend a prize draw without notice at any time. Jet2holidays may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
- 35. Where Jet2holidays makes any changes to a prize (including dates of travel), no compensation or cash equivalent will be available. Jet2holidays will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2holidays in relation to personal injury or death caused by Jet2holidays negligence or for fraud.
- 36. If any person enters or attempts to enter a prize draw in a manner which Jet2holidays determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2holidays' sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2holidays. Where Jet2holidays determines that any actions have impaired the prize draw, Jet2holidays may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including:
  - i. repeating or adding further stages to the prize draw; or
  - ii. in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).
- 37. Please note that Meta and X are not responsible for any element of this promotion and have in no way sponsored, endorsed or administered this promotion. By entering the prize draw, you agree to fully release and hold Meta harmless from any liability incurred in connection with your entry into the prize draw.
- 38. These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.